

CODE MEDIATOR FOR ALDI 2024-2025 ANNUAL REPORT

Introduction

As a 'large grocery business' operating in Australia, ALDI Stores (A Limited Partnership) ABN 90 196 565 019 (**ALDI**) is subject to the requirements of the Food and Grocery Code of Conduct (new Code) prescribed under the *Competition and Consumer Act 2010* (Cth) and set out in the *Competition and Consumer (Industry Codes – Food and Grocery) Regulation 2024* (**Regulation**).

Under the new Code, ALDI is required to appoint a Code Mediator. On 1 April 2025, when the new Code came into effect, I was appointed by ALDI as its Code Mediator. Prior to this, I performed the role of Code Arbiter for ALDI under the old Code that was in force immediately before.

Annual reporting requirements

As the Code Mediator for ALDI, I am required under the Regulation to prepare a written report in respect of each financial year. This is my first annual report in the capacity of Code Mediator for ALDI. Under the transitional provisions for the Code Mediator's first annual report, the report to be prepared must be for the 2024-2025 financial year.

Subsection 59(2) of the Regulation lists the content requirements of the annual report to be prepared by the Code Mediator.

Time frame

The Code Mediator for ALDI is required to prepare the report and give copies to ALDI, the Australian Competition and Consumer Commission (**ACCC**) and the Code Supervisor within 30 business days after the end of each financial year.

I confirm that I completed my report for the 2024-25 financial year on 23 July 2025. I also confirm that copies of my report were provided to the ALDI, the ACCC and the Code Supervisor on the same day.

2024-2025 Report

This report is verified to be accurate for the purposes of annual reporting by the Code Mediator for ALDI.

Ways the Code Mediator has assisted suppliers during the financial year

Under section 59(2)(a) of the Regulation, the Code Mediator for ALDI is required to provide a description of the ways it has assisted suppliers of ALDI during the financial year in relation to matters described in paragraphs 48(1)(b), (f) and (g).

Paragraph 48(1)(b)

I confirm that I have not assisted suppliers of ALDI in relation to matters covered by the Code, including by providing information about the Code generally or the complaint and dispute resolution processes available, during the 2024-2025 financial year.

Paragraph 48(1)(f)

I confirm that I have not assisted suppliers of ALDI to informally resolve issues relating to matters covered by the Code (including a grocery supply agreement) during the 2024-2025 financial year.

Paragraph 48(1)(g)

I confirm that I have not mediated any disputes between suppliers of ALDI and ALDI relating to matters covered by the Code (including a grocery supply agreement) during the 2024-2025 financial year.

Complaints referred to the Code Mediator during the financial year

Under subsection 59(2)(b)-(g) of the Regulation, the Code Mediator for ALDI is required to report on complaints referred to it during the financial year.

The table below provides a summary of the numerical data on the complaints referred to the Code Mediator for ALDI during the 2024-2025 financial year.

Table 1. Complaints referred to the Code Mediator during the 2024-2025 financial year

Nature of complaint	Time taken to investigate	Outcome of investigation	Resolved to satisfaction of supplier	Number of complaints 2024-2025
TOTAL				0

I confirm that there were no complaints referred to me during the 2024-2025 financial year.

Number of those complaints for which the Code Mediator recommended payment of compensation

Under subclause 59(2)(g) of the Regulation, the Code Mediator for ALDI is required to report on the number of those complaints referred to it during the financial year for which payment of compensation was recommended.

I confirm that there were no complaints referred to me during the 2024-2025 financial year for which I recommended payment of compensation.

Information given to the Code Mediator about price increases

Under subclause 59(2)(h) of the Regulation, the Code Mediator for ALDI is required to report on any information given by ALDI under section 41 (information about price increases) during the financial year.

I confirm that ALDI provided me with the following information under section 41 (information about price increases) for the 2024-2025 financial year:

Table 2: Information under section 41 (information about price increases) provided by ALDI for the 2024-2025 financial year

Subsection	Total number
41(a) – the total number of notifications given under subsection 40(2) by ALDI to any supplier during the financial year	211
41(b) – the number of those notifications that were not given within the 30-day period required by that subsection	0
41(c) – the total number of negotiations entered into during the financial year following requests made under subsection 40(3)	0
41(d) – the number of those negotiations in which ALDI did not conclude its position on the negotiations within the period of 30 days starting on the day (the <i>notification day</i>) ALDI was notified of the relevant proposed price increase by the supplier	0
41(e) – for each of the negotiations to which paragraph (d) applies, the number of days ALDI took to conclude its position on the negotiations starting from the notification day for the relevant proposed price increase	N/A

Code Mediator reporting on old Code for the 2024-2025 financial year

Under the transitional provisions for the Code Mediator's first annual report, the report must also include, to the extent known by the Code Mediator, the matters listed in subclause 36D(2) of the old Code for the financial year.

Complaints received for investigation in the financial year

Under subclause 36D(2)(a)-(e) of the Old Code, the Code Arbiter for ALDI is required to report on the complaints received for investigation in the financial year.

The table below provides a summary of the numerical data on the complaints received in the 2024-2025 financial year.

Table 3: Complaints received for investigation by the Code Arbiter for ALDI in the 2024-2025 financial year

Nature of complaint	Time taken to investigate	Outcome of investigation	Resolved to satisfaction of complainant	Number of complaints 2024-2025
TOTAL				0

As the Code Arbiter for ALDI, I can confirm that I did not receive any complaints made by suppliers for investigation in the 2024-2025 financial year.

Number of complaints in relation to which a recommendation was made under subclause 36(4) (about paying compensation in excess of \$5 million)

Under subclause 36D(2)(f) of the old Code, the Code Arbiter for ALDI is required to report on the number of complaints in relation to which a recommendation was made under subclause 36(4) (about paying compensation in excess of \$5 million).

As the Code Arbiter for ALDI, I can confirm that there were no complaints in relation to which I made a recommendation under subclause 36(4) (about paying compensation in excess of \$5 million) in the 2024-2025 financial year.

Information given to the Code Arbiter about price increases

Under subclause 36D(2)(g) of the old Code, the Code Arbiter for ALDI is required to report on any information given by ALDI under clause 27B (information about price increases).

As the Code Arbiter for ALDI, I can confirm that ALDI has provided me with the following information under clause 27B (information about price increases) for the 2024-2025 financial year.

Table 4: Information under clause 27B (information about price increases) provided by ALDI for the 2024-2025 financial year

Subclause	Total number
27B(a) – the total number of notifications given under subclause 27A(2) by ALDI to any supplier during the financial year	469
27B(b) – the number of those 837 notifications that were not given within the 30-day period required by that subclause	0
27B(c) – the total number of negotiations entered into during the financial year following requests made under subclause 27A(3)	0
27B(d) – the number of those negotiations in which ALDI did not conclude its position on the negotiations within the period of 30 days starting on the day (the notification day) ALDI was notified of the relevant proposed price increase by the supplier	0
27B(e) – for each of the negotiations to which paragraph (d) applies, the number of days that ALDI took to conclude its position on the negotiations starting from the notification day for the relevant proposed price increase	N/A

Signed by:

Bronwyn Gallacher

Bronwyn Gallacher

Code Mediator, ALDI Stores